

Problem Solving & Decision Making

 **4 + 2 Hours**



Learning Objectives

- + How to identify causes and symptoms of problems
- + Learn how to define and analyze a problem
- + Define causes for problems
- + Learn key skills, tools and techniques in problem resolution
- + How to engage others in collective decision making
- + Reduce time needed to take business decisions and resolve problems



Learning Tools

- + Videos
- + Stories
- + Real life work scenarios
- + Group Exercises
- + Self Assessment
- + Infographics



Your Takeaways

- + Decision Making tools that improve effectiveness of your decisions
- + Enabling others for collective and effective decision making
- + Risk and outcome evaluation

Learning Modules

- + Learn to combine your rational and intuitive thinking skills in decision-making.
- + Defining the cause - analyzing the possibilities.
- + Applying the tools to your challenge.
- + The world of curiosity and its impact.
- + Making the right decisions.
- + How to effectively analyse, select the right solution and execute.
- + Engaging with others to improve the effectiveness decision making.